

STRATEGIC PLAN 2016-2019

The Northern Territory Council of Social Service Incorporated (NTCOSS) is a not for profit, member based, peak body for the Social and Community Services Sector in the Northern Territory and an advocate for social justice on behalf of people and communities in the Northern Territory, who may be affected by poverty and disadvantage.

Our Vision

A fair, inclusive and sustainable Northern Territory where all individuals and communities can participate in and benefit from all aspects of social, cultural and economic life.

Our Mission

To promote an awareness and understanding of social issues throughout the Northern Territory community and to strive towards the development of an equitable and just society.

Our Work

To have a positive impact on Territorians experiencing disadvantage, by working with others for strategic influence and with consideration of social, economic and environmental sustainability.

Strategic Priorities

A diverse community in which all people have the opportunities and resources to participate in and benefit from all aspects of social, cultural and economic life

Key Actions:

- Creating and responding to opportunities to advocate for social change that positively impact on Territorians experiencing disadvantage
- Influencing decision-makers and contributing to evidence-based policy solutions that draw on research and experience to reduce poverty and disadvantage
- Producing and promoting research that contributes to public understanding of poverty, its causes, impacts and solutions

We will measure success by:

- Positive influences on government policy and community debate
- Strategic partnerships and collaborations supported by a diverse and strong membership
- Effective mechanisms to understand members, other key stakeholders and the lived experience of people affected by poverty or disadvantage

A strong and sustainable social and community services sector

Key Actions:

- Research and consult with the sector organisations to understand national and local issues impacting on their client groups
- Work with the sector organisations to implement strategies that address issues and build capacity to provide quality services
- Disseminate information, research and resources to the sector to meet the needs of Territorians experiencing disadvantage
- Advocate to all levels of government for real engagement, sustainable funding formulas and evidence based service delivery models to sustain effective and valued community services

We will measure success by:

- Effective mechanisms to create and maintain effective sector engagement with social and community services sector organisations
- Reports from the sector on the impact of any changes to service agreements
- Resources created or provided that meet identified needs of the sector
- Assistance provided by NTCOSS to social and community services organisations

A well-governed and resourced peak body

Key Actions:

- Maintain a well informed, functioning and supported Board.
- Engage efficient, transparent and accountable Management.
- Develop effective and valued Staff
- Ensure relevance to members
- Enable organisational financial stability

We will measure success by:

- Board development and evaluation
- Output of and support to management and staff
- Continuous improvements in governance, management and staff practices
- Long term evidence based planning
- A growing and engaged membership
- Effective use of partners, members and resources.
- Generation of sufficient funding from diverse sources

